

Terms and Conditions

Welcome to Surf and Summit Travel!

These Terms and Conditions (“Agreement”) govern your use of our travel agency services. By booking with Surf and Summit Travel, you agree to these terms.

1. Booking and Payments

- All bookings are subject to availability and confirmation by the travel suppliers and Gateway Travel.
- Full payment or deposit requirements will be outlined at the time of booking.
- Payment methods accepted include credit/debit cards and other authorized payment options.
- A Credit Card Authorization Form is required before completing bookings.

2. Changes and Cancellations

- Changes to bookings may be possible but depend on supplier policies and availability. Additional fees may apply.
- Cancellations must be made in writing and are subject to supplier and Gateway Travel cancellation policies, which may include forfeiture of deposits or cancellation fees.

3. Travel Documents

- It is your responsibility to obtain all necessary travel documents, including passports, visas, and vaccinations.
- Failure to have appropriate travel documents may result in denied boarding or entry, and Surf and Summit Travel is not liable for such issues.

4. Travel Insurance

- Surf and Summit Travel strongly recommends that all travelers purchase comprehensive travel insurance prior to their trip.
- Travel insurance should cover trip cancellations, interruptions, medical emergencies, lost baggage, and other unforeseen events.
- Insurance policies must be obtained independently by the traveler and are not provided or sold by Surf and Summit Travel.

5. Waiver of Liability

- Surf and Summit Travel acts as an intermediary between travelers and travel suppliers, including Gateway Travel partners.
- We do not own or operate any transportation, accommodation, or activity providers. All such services are provided by third parties.
- Surf and Summit Travel is not responsible for any injury, loss, damage, accident, delay, or irregularity resulting from acts of suppliers or third parties beyond our control.
- By booking with us, you agree to release Surf and Summit Travel and its agents from any liability for personal injury, property damage, or loss arising from your travel arrangements.

6. Responsibility

- It is your responsibility to read and understand all supplier terms and conditions associated with your bookings.
- You agree to comply with all local laws, customs, and regulations at your travel destinations.

7. Health and Safety

- You are responsible for assessing your own health and physical ability to undertake the travel booked.
- Surf and Summit Travel is not liable for any medical conditions or injuries sustained during travel.

8. Privacy

- Your personal information will be handled in accordance with our Privacy Policy and will only be used to process your booking and provide travel services.
- Your information will not be shared with ANYONE.
- Credit Card Authorization forms will be shredded upon trip completion, a new form must be signed for each trip.

9. Governing Law

- These Terms and Conditions are governed by the laws of the state in which Surf and Summit Travel operates.

If you have any questions or concerns regarding these Terms and Conditions, please contact us before booking. By completing your booking with Surf & Summit Family Travel, you are agreeing to these Terms and Conditions.